



## **MG ZS Warranty Statement** **(registered on or after 01/11/2017 to 01/09/2019)**

### **Warranty Period**

The warranty period commences on the date of first registration. MG covers your new MG ZS (registered on or after 01/11/2017) for unlimited mileage up to 12 months, and for 80,000 miles between 13 months and 84 months (whichever comes sooner). The warranty transfers to each new owner so long as it hasn't expired.

### **Private Hire and Taxi's**

The warranty policy for vehicles used for Private Hire and Taxi's is 12 months/20,000 miles (whichever occurs sooner).

### **Warranty Cover**

- Guarantees repair replacement or adjustment, free of charge, by an Authorised Repairer, of any part which fails during the warranty period, as a result of a manufacturing or material defect.
- Guarantees paintwork repairs to defects such as blistering, peeling, cracking, discoloration or staining of the visible painted surface of the vehicle body panels occurring as a result of manufacturing or material defect.
- Guarantees all 'wear and tear' items, (excluding tyres) that are subject to failure as a result of a manufacturing or material defect during the first 12 months of the Warranty period or prior to the first scheduled chargeable main service, whichever is sooner.
- Guarantees any parts replaced under the terms of the warranty for the balance of the warranty period only.

### **Warranty Terms and Conditions**

MG Motor UK reserves the right to make changes in content, description or terms of the warranty policy if it's deemed necessary by legislation or business objectives and agree to give MG Dealers notice of any changes.

MG Warranty conditions require that:

- All claims are notified to, and carried out by, an Authorised MG Repairer during the Warranty period.
- Warranty paint rectification must be carried out by an Authorised MG Bodyshop in line with the MG Body Repair Manual.
- All repairs, damage rectification or fitting of replacement parts and accessories are carried out by an Authorised MG Repairer and in accordance with MG instructions.
- The vehicle has not been altered from the original specification, where said alterations maybe found to be the cause of any subsequent component failure.



- The body panels are inspected annually throughout the warranty period by an authorised MG Repairer (relevant paperwork completed and endorsed), and any rectification work found necessary is carried out in accordance with MG's recommendations.
- The vehicle has not suffered from neglect, improper repair, or improper use, and has been properly cleaned, maintained and serviced in accordance with MG's recommendations.
- Each main service is carried out within 1000 miles / 1609 kilometers or 28 days of the recommended mileage interval or service anniversary date as shown on the Service Interval Plan (within the service portfolio) and that the appropriate service record page is stamped and endorsed by the servicing agent. Whilst the warranty will not be invalidated if a non-authorised repairer carries out this work, Warranty faults resulting from work carried out by a non-authorised repairer may not be covered under the MG Warranty.
- Note: To qualify for the MGZS 4th, 5th, 6th & 7th year warranty, the vehicle must have a full and accurate service history, in line with MG Motor UK's recommended servicing plan, using genuine parts and fluids to the correct specifications.
- MG approved parts are used for repairs effected under warranty, except as an emergency repair, which must be made good within 14 days using components approved by MG.
- The vehicle is not used for rallying, racing or competition purposes of any kind.
- The vehicle is not subjected to any load heavier than the maximum recommended by the manufacturer.
- The owner's protection under the terms of the MG Warranty does not affect their statutory rights in law.



## Warranty Exceptions

The following items are subject to specific warranty cover:

(Note only when the failure is the result of a manufacturing or material defect)

Description	Warranty Coverage (Time)	Warranty Coverage (Mileage)
	<b>(Whichever occurs first)</b>	
Clutch Plates	24 Months	30,000 Miles
Brake Discs	12 Months	15,000 Miles
Brake Friction Linings	12 Months	15,000 Miles
Drive Belts	36 Months	60,000 Miles
Oil Filter	1 <sup>st</sup> Service Interval*	1 <sup>st</sup> Service Interval*
Air Filter	1 <sup>st</sup> Service Interval*	1 <sup>st</sup> Service Interval*
Pollen Filter	1 <sup>st</sup> Service Interval*	1 <sup>st</sup> Service Interval*
Fuel Filter	1 <sup>st</sup> Service Interval*	1 <sup>st</sup> Service Interval*
Spark Plugs	1 <sup>st</sup> Service Interval*	1 <sup>st</sup> Service Interval*
Air Con Re Gas	6 Months	7,500 Miles
Wiper Blades	6 Months	7,500 Miles
Fuses	12 Months	15,000 Miles
Bulbs	12 Months	15,000 Miles
Remote Batteries	1 <sup>st</sup> Service Change	1 <sup>st</sup> Service Change
Batteries**	1 <sup>st</sup> Service Interval*	1 <sup>st</sup> Service Interval*
Wheel Bearings	36 Months	45,000 Miles
All Ball Joints	36 Months	45,000 Miles
All Bushes	36 Months	45,000 Miles
Track Rod Ends	36 Months	45,000 Miles
Dampers, Struts	36 Months	45,000 Miles
Rubber Components	36 Months	45,000 Miles
Tyres	0 Months	0 Miles
Cosmetic Paint	36 Months	
Cosmetic Trim	12 Months	
Glass Crack	3 Months	1,000 Miles
Exhaust /Catalytic Converters	12 Months	
Hinge Panel Adjustment	6 Months	7,500 Miles
Headlamp Alignment	6 Months	7,500 Miles
Parking Brake Adjust	1 <sup>st</sup> Scheduled Service*	1 <sup>st</sup> Scheduled Service*
Wheel Alignment	3 Months	1,000 Miles
Wheel Balance	3 Months	1,000 Miles
Seat Covers	12 Months	15,000 Miles
Infotainment	36 Months	45,000 Miles
<b>Paint Warranty</b>	36 Months	60,000 Miles
<b>Anti-Perforation</b>	84 Months (Subject To Annual Inspection)	

\*1<sup>st</sup> scheduled service refers to 1<sup>st</sup> service due date or 1<sup>st</sup> service due mileage, (whichever occurs sooner).

\*\*Note All Battery claims are limited to a maximum £100.00 pay out).



There are some uses, natural occurrences and aspects of ownership that are excluded and not covered by the warranty. These are described below:

- Those items which require replacement or maintenance due to damage or which have been subjected to fair wear and tear - e.g. brake pads, clutch lining, bulbs, wiper blades etc.
- Those items which require adjustment or replacement as part of routine servicing and maintenance during the warranty period, e.g. spark plugs, oil filters and auxiliary drive belts etc.
- Any part of the body that has suffered accidental damage unless the damage has been repaired to MG's specification.
- Corrosion resulting from damage to the paintwork caused by stones, scratches, accidental damage, atmospheric pollution (including bird lime) or the application of corrosive materials.
- Corrosion resulting from fitting accessories that are not approved by MG, or from fitting approved accessories in a manner not in accordance with MG's fitting instructions.
- Replacement of fuel, anti-freeze, hydraulic fluids, grease or oils, unless required in direct connection with the repair or replacement of an approved component.
- Any failure caused by lack of, or improper maintenance.
- Damage caused by, or arising from, war, strikes, vandalism, accidents, collision, fire, explosion, theft or attempted theft, adverse weather conditions or any act or omission that is willful, unlawful or negligent.
- Depreciation or any consequential loss.
- Any exploratory dismantling charges will only be reimbursed as part of valid claims. It is the responsibility of the warranty holder to authorise and to pay the charges if it is proved that the failure is not the responsibility of MG.
- Any vehicle that has been written off by an insurer, or any repair, replacement or alteration not authorised by MG, experimental adjustments or vehicles modified in any way from MG's specification.
- Vehicles that have exceeded the maximum permitted mileage covered by the Warranty.

### **Paint Warranty**

The Paint Warranty covers the MG vehicle for 3 years or 60,000 miles from the date of first registration (whichever occurs sooner).

### **Extent of Cover**

Any paint defect affecting readily visible surface areas of the MG vehicle, not including the under body, caused by a material or manufacturing defect will be repaired under the terms of warranty.

Any part of the MG vehicle repaired, or any replacement part provided under the terms of the warranty, shall be covered by this warranty for the remainder of the warranty period.



## Exclusions

This Warranty does not cover;

- Paint defects not caused by defective material or workmanship at the time of manufacture.
- Damage or defects resulting from:
- The fitting of replacement parts not approved by MG Motor (UK) Ltd. or the alteration of the MG vehicle from the manufacturer's specification.
- Misuse, neglect, inadequate maintenance or failure to have the MG vehicle serviced in accordance with the MG scheduled services.
- Accident or other external cause including, but not limited to, industrial fallout, airborne contamination, stone chipping, bird lime or impact.
- Racing, rallying or other competitive purposes.
- Paint defects resulting from corrosion to a body part which has been repaired by a party other than, or under the supervision of, an authorised MG Repairer using genuine MG parts and following the approval repair procedures.

## Anti-Perforation

### The Warranty Period

The Anti-Perforation Warranty covers the vehicle against perforation due to rust-through of the body panels for 7 years.

For this cover to remain effective the vehicle must be **inspected annually by an authorised MG Repairer throughout the duration of the warranty period**. An MG Corrosion Warranty Annual Inspection Sheet must be filled out and the anti-perforation service documentation record stamped.

### Anti Perforation Warranty Terms & Conditions

- The definition of perforation is: The corrosion or rusting through of a body panel on the vehicle from the inner surface through to the outer surface resulting in a physical hole.
- Anti-Perforation Warranty only applies to the following panels; Bonnet, roof, boot lid, tailgate, front wings, rear quarter panels, doors, side sills, pillars and underbody.

### Exclusions:

In some instances your MG will not be covered, these include, but are not limited to;

- Perforation due to corrosion as a result of: an accident, damage, modification, abuse, industrial fallout, or carrying corrosive or damaging materials, or external influences.
- Perforation due to corrosion caused by the use of non-genuine MG parts, or parts not approved by MG, including used parts.



- Perforation due to corrosion resulting from a lack of maintenance, as described in the owner's manual, misuse or abuse.
- An incomplete annual inspection record.

### **Parts Warranty Terms and Conditions**

- MG provides 12 months unlimited mileage warranty on MG genuine replacement parts. Only parts appearing in the MG retail price list are the responsibility of MG for Warranty purposes.
- Only genuine MG Parts may be used for repairs under warranty.

### **Owner Responsibility**

It is the responsibility of the owner to maintain and care for their MG Vehicle properly. Recommended maintenance and care procedures should be followed and only products deemed safe, used for the care of your MG.

It is the vehicle owner's responsibility to keep their vehicle regularly maintained. It is recommended you keep your maintenance records and receipts safe and accessible. The scheduled maintenance records should be completed whenever you visit a MG Dealer for service or maintenance.

### **Extra Expenses & Damages**

Under the terms of this warranty, MG Motor UK are only liable for the repair or replacement of original parts by an authorised MG Dealer or an authorised MG Repairer, that are defective in material or manufacture.

MG Motor UK are not liable for any costs incurred in getting to an MG Dealer/Repairer, use of a loan car or hire car during the period of repair, any subsequent loss of earnings or other financial loss, including travel costs and lodgings.

**Full Warranty Terms and Conditions are available at all MG Authorised Repairers.**